



CALIFORNIA TRIBAL  
BUSINESS ALLIANCE

## CALIFORNIA TRIBAL BUSINESS ALLIANCE RESPONSIBLE GAMBLING POLICY

### SIGNAGE, LITERATURE AND WEB SITES

Brochures: Our tribes will make available brochures describing responsible gaming and where to find assistance. They will be at visible locations and at ATMs.

Toll-Free Help-line: In conspicuous locations in gaming areas and at ATMs, there will be signage bearing a toll-free help-line number where patrons may obtain assistance for gambling problems.

Web Site Information: Our tribes will make available on their casino web sites information about responsible gambling and where to find assistance.

### CASINO ADVERTISING

Responsible Gambling: Our ads will contain a responsible gambling message and/or a toll-free help-line number.

Good Taste: Our ads will reflect accepted contemporary standards of good taste.

False or Misleading Claims: Our advertisements will make no false or misleading claims. Nor will they contain claims that gambling will guarantee anyone's social, financial or personal success.

### PATRON PROTECTIONS

Self Exclusion: Our tribal casinos will establish self-exclusion programs in which a self-identified problem gambler may request the halt of promotional mailings; the revocation of such casino privileges as markers, check cashing privileges, and player club/card privileges; and exclusion from the casino.



1530 J Street, Suite 250  
Sacramento, CA 95814  
Tel: 916.244.8561  
Fax: 916.669.0350

## UNDERAGE GAMBLING AND CHILDREN

Legal Age to Gamble: Our casinos will communicate the legal age to gamble through signage and brochures.

Carding: We will card anyone who appears to be 30 years or younger.

Loitering: We will make diligent efforts to prevent underage people from loitering in the gaming area of our facilities.

Unsupervised Children: If any child appears to be unsupervised anywhere on our premises, our security staff will remain with the child while reasonable steps are taken to contact the responsible adult or police/child services agency so that the child may be released to their custody.

Advertising: Our ads will not be designed to appeal to children, feature anyone who appears to be below the legal age to gamble, or be placed in a media oriented to children.

## ALCOHOLIC BEVERAGES

Minors: We will not serve alcoholic beverages to a minor.

Intoxicated Persons: We will not serve alcoholic beverages to a visibly intoxicated person.

Gaming: We will make a diligent effort to prevent a visibly intoxicated person from gambling

## EMPLOYEE TRAINING

Responsible Gaming: We will train employees in a position to intercede about responsible gaming and how to recognize problem gamblers and pathological gamblers. We will teach them how to help a patron who requests help with a gambling problem, including how to get into a self-exclusion program.

Underage Gambling: Our employees will be trained on how to recognize and deal with underage gambling, the attempted purchase of alcohol and tobacco by minors, and unattended children.

Refresher Training: Our floor personnel will receive periodic refresher training.